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Seeking Fall 2021 Internships, Summer 2022 New Grad Roles

Workplace Experience

Tesla | PRODUCT MANAGER INTERN

Fremont | May 2021 - Sep. 2021

- Under Application Engineering, worked with Factory Software teams to create optimizations for existing processes under **Incident Management**.
- Formulated 10 point **KPI metric system** to measure performance of Factory Apps. As a PM, created a **business tool** to check all servers or databases for these apps and create legible reports, sent to internal stakeholders and **VPs**. Current product goal is to reduce resolution wait-time by **80%**.
- Self-drove **product roadmaps** and goals using **Confluence and Jira**, issuing tasks and requirements under epics.

BlackBerry | TECHNICAL PROGRAM MANAGER INTERN, WORKSPACES

Bellevue | Jan. 2021 - Apr. 2021

- BlackBerry Workspaces is the security-driven, corporate-focused storage service and EFSS; the "GDrive for a Secure Business".
- As TPM under Enterprise Project Management, worked with development teams on Workspaces to guide software planning and release cycle.
- Managed weekly updates, go-forwards, and interlocks including **project review** meetings and **retrospectives**. Defined program scope and release candidates between Product team and Development teams. My release resulted in **100% availability uptime** and a **sale of 6,700 licenses**.
- Accurately updating **JIRA issues** and triaging defects for execution by Software Development & QA teams, while tracking project dates and requirements with internal and external stakeholders, ranging from Legal and Compliance to New Product Introduction and outside vendors.

RBC Royal Bank | SOFTWARE DEVELOPER INTERN

Toronto | May 2020 - Aug. 2020

- Under Identity and Access Management, updated system architecture with Java and Bash. Created project documentation for enterprise software.
- Migrated **75%** of global directory services to new infrastructure by identifying business and technical rules with 0 recorded tickets or affected users.
- As part of RBC's "Summer Student Project", worked as **Product Manager** for "RBC Virtual Branch"; a virtual at-home banking application using AR. Drafted preliminary design, **UX research** and broke down **User Stories** with developers. Won **2nd place** among 100 other company projects.

The Mosaic Institute | PRODUCT MANAGER INTERN, 18Q

Toronto | Sept. 2019 - Dec. 2019

- The "18Q" is a training exercise and interactive questionnaire that helps business leaders understand diverse team backgrounds.
- Designed the "18Q" training web app for diversity & inclusion with complete AODA compliance using Figma and iterative design reviews.
- Diversity training app was used by government authorities and offices **across Ontario** for online training exercises during COVID-19.
- Reduced administration time by **94%** replacing pen and paper methods with automatic CSV generation, removing need of in-person moderator.

Entrepreneurial Experience

Pinch | FOUNDER & CHIEF EXECUTIVE OFFICER

Aug. 2020 - Present

- Pinch helps couriers and restaurants "keep orders in your own hands".
- Founded startup that removes third-party interference and enables stores to work with existing courier companies, removing the barrier of entry.
- Created marketing strategy and revenue strategy. Dropped restaurant fee from 20-35% commission to a profitable freemium **SAAS model**.
- Used Figma & **Flutter** to create prototypes with a team. Created **Gantt charts**, release candidates, **user stories and epics**.
- As a front-end developer, created views, assets and resources in **Dart** with Flutter using **GraphQL** for middle-end integration with application.
- The Hub startup competition winner (6/200+). Cooperathon startup competition finalist for "**Best Tech Solution**", "**Best Overall Startup**" (14/600+). OnePager's "Spring 2021 Investors Day" Featured Startup. **YCombinator Spring 2021 Finalist (500/10,000)**.

Hack the Valley | CO-CHAIR & CXO (CHIEF EXPERIENCE OFFICER)

Oct. 2017 - Apr. 2021

- **Promoted:** Sponsorship Coordinator → Web Developer → Product Manager → Executive Organizer → Co-Chair and CXO (2020-2021).
- Oversaw applicants reach **7.5k**, become Canada's **second largest** hackathon and recognized as a **Top 50** (ranked **23**) Hackathon by Pinnacle.
- As CXO, introduced new "Hacker Experience" initiative: incorporating new programs oriented towards participant mental health and event positivity, including "Resume Review", "PowerPoint Improv", and exercise sessions. This initiative led to a **37% increase** in activities' participation.
- Formed the "Global Sustainability Initiative". Worked with MLH to get **26** other events to use our sustainability model and reduce **carbon footprint**.
- As a PM, assigned tasks using Jira & Agile workflow, used Figma to make design mockups, and performed user research on Hackathon online tools.
- Upon release, the 2020 Dashboard went on to see an additional **2k** in foot traffic, and user retention increased by **2 minutes**.

Skills & Abilities

Project Management - JIRA/CONFLUENCE, ASANA, AGILE, SCRUM, TABLEAU, POWERBI, UI/UX DESIGN, DATA ANALYTICS, SHAREPOINT, TRELLO, VISIO, RACI

Coding & Markup Languages - SQL, R, JAVA, JAVASCRIPT, CSS, HTML, TYPESCRIPT, PYTHON, C#, C, C++, BASH, HASKELL, DART, VERILOG, RUBY, ARDUINO, PERL

Concepts, Libraries, Frameworks - REACT, FLUTTER, JQUERY, ASP.NET, NODE.JS, KENDO, FLASK, MONGOOSE, EXPRESS, DATA STRUCTURES, OOP, DP

Software Tools - GIT, FIREBASE, MONGODB, GCP, AWS (LAMBDA, SNS, S3), UNITY, ANDROID STUDIO, FIGMA, SKETCH, ADOBE XD, ADOBE PHOTOSHOP

Education

University of Toronto

Sept. 2017 - Apr. 2022

- Specialist: **Computer Science** (Software Engineering Stream) | Minors: **Statistics, Creative Writing**
- Cumulative Grade: **3.71 GPA, Dean's List Honors**
- Relevant Courses: Product Design, Web Development, Human-Computer Interaction



Ask about my core values and drive